

EMD Meeting Agenda 10/02/2008

Welcome: Jim Lanier

Amber Lee Legislation Impact:

Guest Speaker(s): Bureau Representatives

Strategic Plan Objectives

1. 5.1 Measure and identify opportunities for improvement of dispatch system effectiveness

2. 5.2 Measure and identify opportunities for improvement in the area of EMS response time (from 911 call to patient contact)
 - Waiting on survey tool from the Bureau
 - Also analyzing National Fire Protection Agency revisions relating to dispatch standards (could be used as benchmark)

Open Forum:

Primary discussion was regarding the Dispatcher Certification application process and the language associated with it. Next step will be to assess the 208 hour requirement and equivalencies.