



# FLORIDA EMS QUALITY MANAGERS

President  
Angel J. Nater, BS, EMT-P  
EMS Program Manager  
Seminole County EMS

1<sup>st</sup> Vice-president  
Ken Devin, RN, EMT-P  
EMS QI Data Manager  
Jacksonville Fire/Rescue

2<sup>nd</sup> Vice-president  
John Simpson, EMT-P  
Quality Development Officer  
Lake/Sumter EMS

Secretary  
Art Garcia, Captain  
QA & Training Officer  
Lee County EMS

Past President  
Pat Brandt, RN  
Quality Manager  
Orange County Fire/Rescue

## MEETING AGENDA April 16, 2008 – Cocoa Beach

- I. Introductions, approval of minutes.
- II. Announcements – A. Nater, EMT-P
  - a. Upcoming Board vacancies
  - b. EMSTARS update –
  - c. EMRC nomination – A. Nater
- III. Continuing Business:
  - a. 2008 Statewide EMS Strategic Plan (v.5) – C. Richter
  - b. Goal 2.2 - Improve customer satisfaction with EMS services
  - c. Goal 5.5 – Develop strategic method to review the following
- IV. New Business
  - a.
- V. Presentation – J. Bedford, Nature Coast EMS

Our purpose, as a management alliance, is to guide and direct seamless and superior prehospital patient care, above the national standard, in a cost effective manner