



FLORIDA EMS QUALITY MANAGERS

President
Angel J. Nater, BS, EMT-P
EMS Program Manager
Seminole County EMS

1st Vice-president
Ken Devlin, RN, EMT-P
EMS Data & Privacy Officer
Jacksonville Fire/Rescue

2nd Vice-president
John Simpson, EMT-P
Quality Development Officer
Lake/Sumter EMS

Secretary
Art Garcia, Captain
QA & Training Officer
Lee County EMS

Past President
Pat Brandt, RN
Quality Manager
Orange County Fire/Rescue

MEETING AGENDA January 23, 2008 – Jacksonville

- I. Introductions, approval of minutes.
- II. Announcements – A. Nater, EMT-P
 - a. NEMSMA membership – A. Nater
 - b. New Board member
 - c. EMSTARS update – L. Owens
- III. Continuing Business:
 - a. Goal 2.2 - Improve customer satisfaction with EMS services
 - b. Goal 5.5 – Develop strategic method to review the following
 - c. 2008 Statewide EMS Strategic Plan (v.5)
- IV. New Business
 - a. Regional Liaisons
 - b. Representation on EMSAC
- V. EMSTARS Lessons Learned – A Quality Perspective – K. Devlin

Our purpose, as a management alliance, is to guide and direct seamless and superior prehospital patient care, above the national standard, in a cost effective manner