

64J-3.003 Renewal of 911 Emergency Dispatcher Certification

(1) To be eligible for renewal certification as a 911 emergency dispatcher, applicant shall submit DH Form XXX (date), Renewal/Change of Status 911 Emergency Dispatcher Certification Form, which is incorporated by reference and available from the department, prior to February 1 of each odd year and complete the following:

(a) Complete 24 hours of 911 emergency dispatcher renewal training based on the Department of Education Public Safety Telecommunication Curriculum Framework, Program Number P090101, available for reference at [DOE Law, Public Safety & Security Career Cluster Curriculum Frameworks](#). The department shall accept either the affirmation from a public safety agency as defined in s. 365.171(3)(c), F.S., or a certificate of completion of 24 hours of renewal training from a department-approved Florida 911 emergency dispatcher training program equivalent to the most recently approved emergency dispatcher course of the Department of Education.

(b) Applicants applying for recertification must obtain 24 hours of renewal training, as defined in 64J-3.002(1)(a), FAC, which may be earned through various delivery methods outlined in Table I.

911 Emergency Dispatcher Renewal Requirement	
Table I	
Delivery Method	Maximum Credit Hours Allowed
Journal Review	12 Hours
Workshop/Seminar/Classroom	16 Hours
Multi-media	12 Hours
QA/QI Review	12 Hours
Planning and Management Meetings	12 Hours
Teaching	12 Hours
Protocol Review	12 Hours

(2) An individual who has received an initial certification as a 911 emergency dispatcher of no more than 180 days prior to February 1 of each odd year shall be exempt from the first renewal period. If an initial certification is obtained prior to August 1st of the preceding renewal year, that certificate holder must apply for renewal certification.

(3) In the event a certified 911 emergency dispatcher changes the mailing address, name, or place of supervised full-time employment he or she has provided to the department, the applicant shall notify the department upon renewal.