

**Addendum to the 2008 -2010 Florida EMS Strategic Plan
(found on the strategic visions page of <http://www.fl-ems.com>)**

GOAL 7: Maintain an accident-free environment and promote a culture of safe and appropriate utilization of Florida air assets.

Goal Owner: EMS Advisory Council's Access to Care Committee

(please see action plans for each objective for implementation steps/strategies)

EMS Advisory Council Mission: To facilitate, promote, and ensure the best prehospital emergency medical care to the residents and visitors of Florida.

EMS Advisory Council Vision: A unified EMS system that provides evidence-based prehospital care to the people of Florida and serves as the recognized leader in EMS response nationwide.

EMS Advisory Council Values:

Leadership: To achieve and maintain quality results, accountability, and outcomes through guidance, direction, encouragement, and reinforcement.

Customer Service & Satisfaction: To put the patient first – always!!!

Public Welfare & Safety: To dedicate ourselves to ensure services are available that benefit and protect the public.

Collaboration: To encourage active collaboration to solve problems, make decisions and achieve common goals.

Ethics: To ensure ethical behavior in all decisions, actions, and stakeholder interactions.

Quality Improvement: To use the most rigorous of scientific methods to support our policies and decision making.

Evidence-Based Medicine: To research, identify and adopt evidence-based science and best practices shown to reduce mortality and morbidity.

Education: To continually educate the public and all EMS personnel, and motivate.

OBJECTIVE	MEASURE(S)	STRATEGIES	LEAD	RESOURCE(S)	TIMELINE
7.1 Develop statewide criteria for appropriate air asset utilization (prehospital and interfacility transfers).	<ul style="list-style-type: none"> % of air medical providers that have established criteria for appropriate air asset utilization % of air medical providers that have an established utilization review process. Statewide measures developed. 	<ul style="list-style-type: none"> Establish baseline and identify best practices Define appropriate air asset utilization Promote use of a utilization review process. Educate requestors (EMS, hospitals) on risks associated with helicopter shopping. Develop a repository of centralized information re capability/ availability to ensure appropriate use of specialty providers. 	<ul style="list-style-type: none"> Florida AeroMedical Association (FAMA) 	<ul style="list-style-type: none"> Air & Surface Transport Nurses Association (ASTNA) Florida EMS Pilots Association Florida Neonatal & Pediatric Transport Network Association (FNPTNA) EMS Medical Directors Florida Fire Chiefs' Association (FFCA) EMS Providers Florida Committee on Trauma (FCOT) Association of Air Medical Services (AAMS) American College of Surgeons (ACS) National EMS Physicians Air Medical Physician Association (AMPA) 	<p align="center">June 2010 (to be rolled into 2010 – 2012 plan after this planning cycle is complete)</p>

OBJECTIVE	MEASURE(S)	STRATEGIES	LEAD	RESOURCE(S)	TIMELINE
<p>7.2 Improve air medical communications and dispatch procedures for communication centers, flight crew, hospitals, and EMS providers</p>	<ul style="list-style-type: none"> • # of air medical communication centers that perform duties other than air medical flight-related duties. • # of air medical communication centers with established helipad communication procedures • # of air medical communication centers with an established quality improvement process • # of air medical communication centers that are utilizing technology for information sharing • # of air medical communication centers that utilize aviation-based technology for flight management • # of Florida receiving facilities and EMS providers that are non-compliant with state Med8 requirements • # of Florida air medical providers that are non-compliant with state Air Secondary requirements • # of air medical communication centers that have established continuing educational requirements 	<ul style="list-style-type: none"> • Develop and implement a quality improvement process for air medical communication centers. • Promote formalized flight following and dispatch procedures including up-to-date weather per the National Transportation Safety Board (NTSB) recommendations • Identify, research, and implement the use of technological services to improve information sharing. • Identify and adopt initial minimum criteria for air medical communication specialists • Establish Bureau of EMS support for inspections process and compliance with the Florida Communications Plan 	<ul style="list-style-type: none"> • Florida AeroMedical Association (FAMA) 	<ul style="list-style-type: none"> • Air & Surface Transport Nurses Association (ASTNA) • Florida EMS Pilots Association • Florida Neonatal & Pediatric Transport Network Association (FNPTNA) • Technical Advisory Panel (TAP) • Bureau of EMS • EMS Providers • Florida Fire Chiefs' Association • EMS Communications Engineer • National Association of Air Medical Communication Specialists • EMS Providers • Florida Hospital Association • Emergency Dispatch Workgroup 	<p>June 2010 (to be rolled into 2010 – 2012 plan after this planning cycle is complete)</p>

OBJECTIVE	MEASURE(S)	STRATEGIES	LEAD	RESOURCE(S)	TIMELINE
7.3 Improve air medical crew resource management and education	<ul style="list-style-type: none"> • # of programs that have established air medical crew resource management as part of both the initial orientation process and annual training requirements • # of programs using a risk assessment tool for flight crew • # of programs/providers that have a dedicated operational education committee or training coordinator • # of programs that have initial training requirements that include 4 hours of safety training and 4 hours of flight specific training • # of air medical programs with an operational awareness course 	<ul style="list-style-type: none"> • Establish baseline and benchmark to identify best practices • Assess operational education and training needs of flight programs • Identify current risk assessment tools for air medical providers • Establish standardized minimum initial safety core competencies for all personnel involved in air medical transport • Develop and adopt recommended safety continuing education for all personnel involved in air medical transport • Establish operational awareness training for ground crews involved in transport (safety, landing zone, approach, etc...) • Establish a minimum one day annual air medical safety summit 	<ul style="list-style-type: none"> • Florida AeroMedical Association (FAMA) 	<ul style="list-style-type: none"> • Air & Surface Transport Nurses Association (ASTNA) • Florida EMS Pilots Association (FLEMSPA) • Florida Neonatal & Pediatric Transport Network Association (FNPTNA) • EMS Providers • Fire Chiefs • EMS Advisory Council's Education Committee • Association of Air Medical Services (AAMS) • Commission on Accreditation of Medical Transport Services (CAMTS) • Florida Neonatal & Pediatric Transport Network Association (FNPTN) 	<p style="text-align: center;">June 2010 (to be rolled into 2010 – 2012 plan after this planning cycle is complete)</p>
7.4 Improve use of air asset technology to enhance safety	<ul style="list-style-type: none"> • # of air medical aircraft with terrain awareness and warning systems (TAWS) and radar altimeters • # of air medical providers utilizing night vision goggles (NVGS) • # of air medical programs utilizing satellite based flight following systems • # of air medical providers that have established inadvertent instrument meteorological conditions (IIMC) procedures and training • # of air medical programs that require Nomex flight suits and helmets • # of air medical providers actively utilizing night vision goggles (NVGs) 	<ul style="list-style-type: none"> • Promote training for safe operations and Inadvertent Instrument Meteorological Conditions (IIMC) procedures • Promote compliance with Federal Aviation Administration (FAA) and National Transportation Safety Board (NTSB) safety recommendations • Promote compliance with the commercial/ instrument standards set by the Federal Aviation Administration (FAA) • Promote personal safety through Nomex flight suits and safety helmets • Promote Federal Aviation Administration best practices 	<ul style="list-style-type: none"> • Florida AeroMedical Association (FAMA) 	<ul style="list-style-type: none"> • Florida EMS Pilots Association • Florida Neonatal & Pediatric Transport Network Association (FNPTNA) • Federal Aviation Administration (FAA) • National Transportation Safety Board (NTSB) • International Helicopter Safety Team (IHST) 	<p style="text-align: center;">June 2010 (to be rolled into 2010 – 2012 plan after this planning cycle is complete)</p>